

Intro

Senior IT professional with experience in varied aspects of Information Technology, such as IT Management, Project Implemenation, Application Development, Data Warehousing, Architecture Conceptualization & Design, Program/Delivery Management.

Developed and implemented successfully in-house IT solutions to integrate and automate endto-end business operations for multinational and regional companies working in various **business sectors such as heavy engineering, manufacturing, and trading**.

Contributed significantly to **streamline operations, optimize productivity, enhance efficiency and achieve greater ROI**.

Helped companies to save millions by implementing customized IT applications and solutions that meet the exact organizational and operational requirements.

Experienced in SAP S/4HANA (FI/CO/PS/SD/MM/PM/QM/PP/HCM/SF/SOLMAN). Played a significant role in **implementing SAP system** at a leading Oil & Gas equipment manufacturing company. **Managed SAP implementation team & post Go-Live support team.**

Currently seeking a challenging senior role in a thriving business organization, where I can lead the IT team and IT transformation activities and help the company to become future-ready as well as add more value to the company and its clients.

Work Experience

Jan 2016 – Present Software Manager Gulf Specialized Works – Jubail (Oil & Gas Equipment Manufacturer) (Rev>220M USD, Emp>2500) www.gswco.com

The Software Manager role involves business process analysis, design and development of applications, as well as management and maintenance of legacy IT systems for various business divisions such as Process Equipment Division (PED), Structural Steel Division, Storage Tank Division, Cladding Division, Skids (Gas/Oil Modular) Division, and Plant Maintenance Division. Each of these divisions has unique business and operational requirements to ensure productivity and efficiency of machinery and people.

- Saved 600,000/- in historical data migration requirement into SAP S4/HANA, where the SAP Partners proposed an expensive Business Warehouse (BW) solution.
- Saved 450,000/- by developing more feature-rich alternate to **FabSuite** for structural steel division
- > Saved 150.000/- by developing Document Management System to replacing Prolog DMS
- Saved approximately 20,000 man-hours a month by preventing misappropriation by integrating attendance with workorders

Responsibilities:

- Managing the SAP team. Played a significant role in SAP S/4HANA (FI/CO/HCM/SF/PS/SD/MM/PM/QM/PP/SOLMAN) implementation, focusing mainly on PP, QM & DMS.
- Provide solution to all software requirements in Production area in an Engineer to Order environment where every project is unique in nature.
- Design, Develop and deploy inhouse web app that fills the gap in SAP and earlier in the legacy ERP (Dynamics Ax) as well as to cater to other business needs including Plant Maint., QC Etc and integration of various applications Eg. Primavera, HR, Time & Attendance.
- Realtime man hour capturing against WBS with barcode along with Biometric cross check and validation.

July 2011 – December 2015

IT Manager Penguin Engineering Ltd L.L.C., Dubai (An HSBC Private Equity Company) www.penguinuae.com

Responsibilities:

- Align the ERP (Microsoft Dynamics NAV) and other applications according to the business requirements.
- Develop and deploy a comprehensive IT strategy and IT policy.
- IT Budget preparation, Streamline the IT infrastructure.
- Ensure that software licensing laws are adhered.
- Keep abreast of IT technology, maintain library of information.
- Appropriate documentation of IT activities including problems and resolution.
- Ensure current and future IT functions are in line with business goals.
- Oversee the IT Helpdesk.

June 2003 – June 2011

IT Manager MENA

Gates Engineering & Services MENA Headquarters, Dubai (Formerly Hydrolink) www.gates.com

Growth Path:

- **IT Manager MENA**, Besides applications, assigned with the responsibility of infrastructure.
- **ERP Amalgamation Leader MEA,** Lead the ERP implementation across the Middle East and Africa region.
- Sr. Software Engineer ME & CIS, Managed a team of developers towards achieving a fullfledged in-house ERP objective.
- **Computer Software Engineer ME & CIS**, Initiated the development of an ERP solution.

Responsibilities:

- Responsible for the day to day ICT requirements.
- Manage the IT budget and expenditure of applications and infrastructure.
- Preparing documentation for IT procedure, security and disaster recovery.
- Worked throughout the software development life cycle being Team Leader, Project Manager, and Prime developer of the ERP solutions comprising of CRM,SCM,WMS,IMS,DMS,FMS modules using VFP 9, ASP.NET, VB, XML, TAPI, MS Office Automation for the Multinational group of companies operating in Oil, Gas, Petrochemical and Marine sectors.
- Analyzing various functional aspects of the establishment with regard to ERP.
- Preparing managerial reports and project plan for top management review, verification and analysis.

- Receive managerial inputs regarding the organizational requirements and translate same to end users interaction and benefits.
- Analyzing end user requirements and defining procedures based on the management guidelines for the processes, internal functions and activities.
- Participated in FourthShift ERP roll out project in Dalian, China
- Actively involved in the Oracled based Orion ERP roll out in the ME region in requirement definition, business scenario and test case preparation during the proof of concept
- Involved in the Salesforce.com (CRM Solution) **implementation project** and administration.

Previous Work Experiences

May 1991 – June 2003 Various IT Roles

Period	Organization	Designation
Jan 1999 – Jun 2003	Fouad Salaam Accounting, Sharjah	Senior Systems Engineer
Sep 1996 - Dec 1998	New Indian Model School, Sharjah	Teacher in Computer Science
Aug 1994 – May 1996	Al Hashmi Trading Est, Saudi Arabia	Computer Programmer
Aug 1993 – Aug 1994	Moulavi Travel & Recruiting Agents LTD, India	IT Section In-charge
May 1991- Aug 1992	CPC Research Institute, India	EDP Personnel

Expertise Summary

- Insightful experience in Program/Delivery Management activities including project scoping, estimation, finalization of technical/ functional specifications, resource administration etc.
- Exposure to the entire ERP and CRM development life cycle.
- Thorough knowledge of Financial Accounting.
- Business Process Analysis & Mapping and providing the best IT solutions involving evaluation and definition of scope of project and finalisation of project requirements.
- Undertaking design & development, testing, debugging and troubleshooting of the application.
- Networking & Hardware.
- Expertise in end-to-end **implementation of various projects** including the designing, development, coding and implementation of reports and data models.
- An effective leader with proven abilities in leading teams, guiding team members and enabling knowledge sharing among the team.
- Excellent analytical, organisational & planning skills with demonstrated abilities

Programming/Database/OS Skills

- Languages/Database/Tools: ASP.NET, HTML, C#, Java, PHP, VFP, MS-SQL & SSRS, MySQL, ABAP, SAPUI5, BASIS, Oracle, SOAP, REST, OData, FoxPro, VB, dBase, Oracle, Clipper, Basic, DevOps, Power BI.
- **ERP:** SAP S4/HANA, Microsoft Dynamics Ax, Dynamics NAV Programming.
- Mail Server: Office 365, MS Exchange, Blackberry BES, MDaemon, Exchange POP.
- **MS Office Automation,** VBA, TAPI (Interfacing with PABX).
- **OS:** Windows 10/8/7/VISTA/XP/ME/98/95/3.1, Server 2012/2008/2003/2000/NT, MS-DOS.
- **Citrix,** TSC/RDP, VPN, Network design, installation & configuration, Firewalls (Sonicwall, Fortinet).

Professional Enhancements/Trainings

- Project Management
- Requirements Management
- Microsoft Dot Net
- Infrastructure Management
- Software Training

Education/Certifications

SAP Certificates

- 1. Evolved Web Apps with SAPUI5
- 2. SAP Fiori 3
- 3. SAP Intelligent Robotic Process Automation

Dual Certification in Oracle 8<u>i</u>DBA

From Oracle Education India

Trade Certificate in Computer Science (NCVT Govt. of India)

[Operating Systems, Programming Languages, Application Software, DBMS, Compilers, Interpreters Etc.]

Graduate in Commerce - B.Com. (Calicut University, India)

[Cost Accounting, Accountancy, Industrial Organisation & Management, Industrial & Mercantile Law, Banking, Auditing, Managerial Economics, Business Statistics]

Notable Assigments/Projects

At Gates Engineering & Services

Project:	ERP – Enterprise Resource Planning	
Role:	Team Leader	
Team Size:	4	
Duration:	Continual Development	
Environment:	ASP.NET, Visual FoxPro, Visual Basic	
Description:	The project was based on the decision by the management to have in house developed ERP considering the peculiar nature of the business. The project was successfully completed covering all the business function from top to bottom. Gates is a multinational company having branches across the continents. Hence it had multi location, multi-currency, multi warehouse functionality within it.	
At Fouad Salaam Accounting		

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Project:	School Panther - Student Management System
Client:	Al Mawakeb School
Role:	Team Leader
Environment:	Visual Basic, Oracle 8 <i>i</i> , FoxPro
Description:	The complete school management system with integrated Financials. This includes registration functionality, academics reporting, transport management, payroll and accounting up to finalisation.
Project:	Advance Accounting System – AAS2000
Major Clients:	Al Nabooda Automobiles - Dealers of Volkswagen, Audi, Porsche Gulf Craft - Leading Luxury boat manufacturer Al Arif - Leading contractors
	Naresco Contracting - Leading Construction Company
Role:	Team Leader
Environment:	FoxPro, Citrix
Description:	Developed and implemented software for various industries comprising of: Oil & Gas Sectors, Service Industries, Automobile Workshop, Readymade Garments manufactures & exporters, Supermarkets – Point of Sale, Pharmacies & Pharmaceutical Distributors, General Trading, Food Stuff Traders, Electronics Showrooms, Real Estate Business, Financial Institutions, Education Institutions

Software Development Hobbies

SlideShow: A small utility in <u>Visual Basic</u> to view photos as slide show, which is listed now at <u>www.download.com</u> with more than 125,000 downloads. <u>www.download.com</u> has also listed other freeware of mine, viz. ExcelCheque, BFamily - Genealogy System, BFoxFix - utility to fix Microsoft VFP Database Errors.

Personal Details

Date of Birth:	1970
Nationality:	Indian
Languages:	English, Arabic, Hindi, Malayalam
References:	Upon request